

Data protection statement according to DSGVO

I. Name and address of responsible person

The person responsible within the meaning of the General Data Protection Regulation and other national data protection laws of the member states as well as other data protection regulations is the:

Spedition E. Hefter, Owner Mathias Hefter

Belgische Allee 21

53842 Troisdorf

Germany

Phone.: 0049 22 41/944 92-0

E-Mail: info@spedition-hefter.de

Website: www.hefter-spedition.de

Further details of the responsible persons can be found in the imprint.

II. Name and address of the data protection officer

Due to our size we are not obliged to appoint a data protection officer.

III. General information about data processing

1. Extent of processing of personal data

In principle, we collect and use personal data of our users only insofar as this is necessary for the performance of our contracts. After fulfillment of the contractual obligations, we process data only after given consent. An exception applies to cases in which prior consent is not possible for reasons of fact or where the processing of the data is permitted by law.

2. Legal basis for the processing of personal data

Insofar as we obtain the consent of the data subject for processing of personal data, Article 6 paragraph 1 lit. a DSGVO as legal basis.

In the processing of personal data necessary for the performance of a contract of which the data subject is a party, Article 6 (1) lit. b DSGVO as legal basis. This also applies to processing operations required to carry out pre-contractual actions. If processing of personal data is required to fulfill a legal obligation that our company is subject to, Article 6 (1) lit. c DSGVO as legal basis. If the processing is necessary to safeguard the legitimate interests of our company or a third party and if the interests, fundamental rights and fundamental freedoms of the data subject do not prevail over the first interest, then Article 6 (1) lit. f DSGVO as legal basis for processing.

3. Data erasure and storage duration

The personal data of the data subject will be deleted or blocked as soon as the purpose of the storage is deleted. In addition, such storage may be provided for by the European or national legislator in EU regulations, laws or other regulations to which the controller is subject. Blocking or deletion of the data also takes place when a storage period prescribed by the standards mentioned expires, unless there is a

need for further storage of the data for conclusion of a contract or fulfillment of the contract.

IV. Provision of the website and creation of log files

1. Description and scope of data processing

Each time our website is accessed, our system automatically collects data and information from the computer system of the calling computer. The following data is collected here:

- (1) The IP address of the user
- (2) Date and time of access
- (3) Websites from which the system of the user comes to our website
- (4) Websites accessed by the user's system through our website

The data is also stored in the log files of our system. Not affected by this are the IP addresses of the user or other data that allow the assignment of the data to a user. A storage of this data together with other personal data of the user does not take place.

2. Legal basis for data processing

The legal basis for the caching of data and log files is Article 6 (1) lit. f DSGVO. The legal basis for the temporary storage of data is Article 6 (1) lit. f DSGVO.

3. Purpose of data processing

The temporary storage of the IP address by the system is necessary to allow delivery of the website to the computer of the user. To do this, the user's IP address must be kept for the duration of the session.

Storage in log files is done to ensure the functionality of the website. In addition, the data is used to optimize the website and to ensure the security of our information technology systems. An evaluation of the data for marketing purposes does not take place in this context. For these purposes, our legitimate interest in the processing of data in accordance with Article 6 paragraph 1 lit. f DSGVO.

4. Duration of storage

The data will be deleted as soon as it is no longer necessary for the purpose of its collection. In the case of collecting the data for providing the website, this is the case when the respective session is completed. In the case of storing the data in log files, this is the case after no more than seven days. An additional storage is possible. In this case, the IP addresses of the users are deleted or alienated, so that an assignment of the calling client is no longer possible.

5. Opposition and participation opportunity

The collection of data for the provision of the website and the storage of the data in log files is essential for the operation of the website. There is consequently no contradiction on the part of the user.

V. Use of cookies

1. Description and scope of data processing

Our website uses cookies. Cookies are text files that are stored in the Internet browser or the Internet browser on the user's computer system. When a user visits a

website, a cookie may be stored on the user's computer system. This cookie contains a characteristic string that allows the browser to be uniquely identified when the website is reopened. We use cookies to make our website more user-friendly. Some elements of our website require that the calling browser be identified even after a page break. The following data is stored and transmitted in the cookies:

(1) Language settings

(2) Log-in information

We also use cookies on our website that provide an analysis of the Surfing behavior of the users.

In this way, the following data can be transmitted:

(1) Entered search terms

(2) Frequency of page views

(3) Use of Website Features

The data of the users collected in this way are pseudonymized by technical precautions. Therefore, an assignment of the data to the calling user is no longer possible. The data will not be stored together with other personal data of the users.

When you visit our website, users will be informed by an info banner about the Use of cookies for analysis purposes and refer to this Privacy Policy. In this context, there is also an indication of how the storage of cookies in the browser settings can be prevented.

When accessing our website, the user is informed about the use of cookies for analysis purposes and his consent to the processing of the personal data used in this context is obtained. In this context, there is also a reference to this privacy policy.

b) Legal basis for data processing

The legal basis for the processing of personal data using cookies is Article 6 (1) lit. f DSGVO.

c) Purpose of data processing

The purpose of using technically necessary cookies is to facilitate the use of websites for users. Some features of our website cannot be offered without the use of cookies. For these, it is necessary that the browser is recognized even after a page break. We require cookies for the following applications:

(1) Adoption of language settings

(2) Remember keywords

The user data collected through technically necessary cookies will not be used to create user profiles.

e) Duration of storage, opposition and participation opportunity

Cookies are stored on the computer of the user and transmitted by this on our side. Therefore, as a user, you have full control over the use of cookies. By changing the settings in your internet browser, you can disable or restrict the transmission of cookies. Already saved cookies can be deleted at any time. This can also be done automatically. If cookies are disabled for our website, it may not be possible to use all the functions of the website.

The transmission of Flash cookies cannot be prevented by the settings of the browser, but by changing the settings of the Flash Player.

VI. E-Mail-Contact

1. Legal basis for data processing

The legal basis for the processing of data lies with the consent of the user Article 6 paragraph 1 lit. a DSGVO. The legal basis for the processing of data transmitted in the course of sending an e-mail is Article 6 (1) (a). f DSGVO. If the e-mail contact is used to conclude a contract, the additional legal basis for the processing is Article 6 (1) lit. b DSGVO.

2. Purpose of data processing

The processing of personal data from the input mask serves us only for processing the contact. In the case of contact via e-mail, this also includes the required legitimate interest in the processing of the data.

The other personal data processed during the sending process serve to prevent misuse of the contact form and to ensure the security of our information technology systems.

3. Duration of storage

The data will be deleted as soon as it is no longer necessary for the purpose of its collection. For the personal data from the input form of the contact form and those sent by e-mail, this is the case when the respective conversation with the user has ended. The conversation is ended when it can be inferred from the circumstances that the relevant facts have been finally clarified. The additional personal data collected during the sending process will be deleted at the latest after a period of seven days.

4. Opposition and participation opportunity

The user has the possibility at any time to revoke his consent to the processing of the personal data. If the user contacts us by e-mail, he may object to the storage of his personal data at any time. In such a case, the conversation cannot continue.

All personal data stored in the course of contacting will be deleted in this case.

VII. Rights of the person concerned

If you process personal data, you are affected by DSGVO and you have the following rights to the person responsible:

1. Right of Information

You may ask the person in charge to confirm if personal data concerning you is processed by us. If such processing is available, you can request the following from the person responsible:

- (1) The purposes for which the personal data are processed;
- (2) The categories of personal data being processed;
- (3) The recipients or categories of recipients to whom the personal data relating to you have been disclosed or are still being disclosed;
- (4) The planned duration of the storage of your personal data or, if specific information is not available, criteria for determining the duration of storage;
- (5) The existence of a right to rectification or erasure of personal data concerning you, a right to restriction of processing by the controller or a right to object to such processing;
- (6) The existence of a right of appeal to a supervisory authority;
- (7) All available information on the source of the data if the personal data is not collected from the data subject;

2. Right to rectification

You have a right to rectification and / or completion to the controller, if the personal data you process is incorrect or incomplete. The responsible person must make the correction without delay.

3. Right to restriction of processing

You may request the restriction of the processing of your personal data under the following conditions:

- (1) If you contest the accuracy of your personal information for a period of time that enables the controller to verify the accuracy of your personal information;
- (2) The processing is unlawful and you refuse the deletion of the personal data and instead demand the restriction of the use of the personal data;
- (3) The controller no longer needs the personal data for the purposes of processing, but you need it to assert, exercise or defend legal claims; or
- (4) If you have objected to the processing pursuant to Article 21 (1) DSGVO and it is not yet certain whether the legitimate reasons of the person responsible outweigh your reasons. If the processing of personal data concerning you has been restricted, this data may only be used with your consent or for the purpose of asserting, exercising or defending legal claims or protecting the rights of another natural or legal person or for reasons of important public interest Union or a Member State.

If the limitation of the processing is restricted, you will be informed by the person in charge before the restriction is lifted.

4. Right to deletion

a. Obligation to delete

You may require the controller to delete your personal information without delay, and the controller is required to delete that information immediately if one of the following is true:

- (1) Personal data concerning you are no longer necessary for the purposes for which they were collected or otherwise processed.
- (2) You revoke your consent, to which the processing acc. Article 6 paragraph 1 lit. a or Article 9 paragraph 2 lit. DSGVO and there is no other legal basis for processing.
- (3) According to. Article 21 (1) DSGVO objection to the processing and there are no prior justifiable grounds for processing, or you lay Opposition to processing 21 (2) DSGVO.
- (4) Your personal data have been processed unlawfully.
- (5) The deletion of personal data concerning you shall be required to fulfill a legal obligation under Union law or the law of the Member States to which the controller is subject.
- (6) The personal data concerning you were collected in relation to information society services offered in accordance with Article 8 (1) of the DSGVO.

b. Information to third parties

If the person responsible has made public the personal data relating to you and is required to delete them in accordance with Article 17 (1) of the DSGVO, he shall take appropriate measures, including technical ones, to data controllers responsible for the processing of data personal information, to inform you that, as the data subject, you have requested that you delete any links to such personal data or copies or replications of such personal data.

c. Exceptions

The right to erasure does not exist if the processing is necessary

(1) To exercise the right to freedom of expression and information;

(2) To fulfill a legal obligation required by the law of the Union or of the Member States to which the controller is subject, or to carry out a task which is in the public interest or in the exercise of official authority conferring on the controller has been;

(3) For reasons of public interest in the field of public health in accordance with Article 9 (2) lit. h and i and Article 9 (3) DSGVO;

(4) For archival purposes of public interest, for scientific or historical research purposes or for statistical purposes under Article 89 (1) DSGVO, to the extent that the law referred to in (a) is likely to render impossible or seriously affect the achievement of the objectives of that processing, or

(5) To assert, exercise or defend legal claims.

5. Right to instructing

If you have the right of rectification, erasure or restriction of processing to the controller, he / she is obliged to notify all recipients to whom your personal data have been disclosed of this correction or deletion of the data or restriction of processing, unless: this proves to be impossible or involves a disproportionate effort. You have a right to the person responsible to be informed about these recipients.

6. Right to data portability

You have the right to receive personally identifiable information you provide to the controller in a structured, common and machine-readable format. In addition, you have the right to transfer this data to another person without hindrance by the person responsible for providing the personal data, provided that

(1) The processing on a consent in accordance with Article 6 paragraph 1 lit. a DSGVO or Article 9 paragraph 2 lit. a DSGVO or on a contract pursuant to Article 6 paragraph 1 lit. b DSGVO is based and

(2) The processing is done by automated means.

In exercising this right, you also have the right to obtain that your personal data relating to you are transmitted directly from one person to another, insofar as this is technically feasible. Freedoms and rights of other persons may not be affected. The right to data portability does not apply to the processing of personal data necessary for the performance of a task in the public interest or in the exercise of official authority delegated to the controller.

7. Right of Objection

You have the right at any time, for reasons arising out of your particular situation, to prevent the processing of personal data concerning you which, pursuant to Article 6 paragraph 1 lit. e or f DSGVO takes an objection; this also applies to profiling based on these provisions. The controller will no longer process the personal data concerning you unless he can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is for the purpose of enforcing, exercising or defending legal claims. If the personal data relating to you are processed for direct marketing purposes, you have the right to object at any time to the processing of your personal data for the purpose of such advertising; this also applies to profiling insofar as it is associated with such direct mail. If you object to processing for direct marketing purposes, your personal data will no longer be processed for these purposes. Regardless of Directive 2002/58 / EC, you have the option, in the context of the use of information society services, of

exercising your right to object through automated procedures that use technical specifications.

8. Right to revoke the data protection consent declaration

You have the right to revoke your data protection declaration at any time. The revocation of consent does not affect the legality of the processing carried out on the basis of the consent until the revocation.

9. Automated decision on an individual basis including profiling

You have the right not to be subjected to a decision based solely on automated processing - including profiling - that will have legal effect or similarly affect you in a similar manner. This does not apply if the decision

(1) is required for the conclusion or performance of a contract between you and the controller,

(2) is permitted by Union or Member State legislation to which the controller is subject, and where such legislation contains appropriate measures to safeguard your rights and freedoms and legitimate interests, or

(3) with your express consent.

However, these decisions may not be based on specific categories of personal data under Article 9 (1) DSGVO, unless Article 9 (2) lit. a or g DSGVO applies and reasonable measures have been taken to protect the rights and freedoms as well as your legitimate interests.

With regard to the cases referred to in (1) and (3), the person responsible shall take appropriate measures to uphold the rights and freedoms and their legitimate interests, including at least the right to obtain the intervention of a person by the controller, to express his / her own position and heard on challenge of the decision.

10. Right to complain to a supervisory authority

Without prejudice to any other administrative or judicial remedy, you shall have the right to complain to a supervisory authority, in particular in the Member State of its residence, place of work or place of alleged infringement, if you believe that the processing of the personal data concerning you is against the DSGVO violates. The supervisory authority to which the complaint has been submitted shall inform the complainant of the status and results of the complaint, including the possibility of a judicial remedy under Article 78 of the DSGVO.